

# MANAGEMENT SYSTEM POLICY

ULMA Architectural Solutions' main goal is to achieve sustainability on a global and highly competitive market, striving to be a benchmark in terms of technology, quality and innovation in high-performance solutions based on prefabricated polymer concrete elements.

To achieve this, it takes on board the following basic principles as the basis of all its actions:

- Focus the entire organisation and its strategy on the **CUSTOMER** and other interested parties in order to ensure maximum **SATISFACTION**.
- Strive to **CONTINUOUSLY IMPROVE** the company's processes, activities and management system, as a way of achieving satisfaction of **CUSTOMERS** and other interested parties, satisfaction of **PEOPLE**, the sustainability of the **COMPANY**, improved **ENVIRONMENTAL IMPACT** and pollution prevention of its activities and products, and collective **HEALTH** and **SAFETY**, all through an organisation based on the **INVOLVEMENT** of people.
- Promote the active involvement of all personnel in creating value through **COMMUNICATION** and ongoing training.
- Comply with applicable legal and regulatory requirements, in addition to those the company voluntarily subscribes to.



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